

How to Read Your Utility Bill Statement

Key Information At-A-Glance

A ACCOUNT INFORMATION: A summary of your account information, including the Account Number, Service Address, and Service Period.

B WATER USAGE: A breakdown of water usage by tiers based on meter size (for single-family) and # of dwelling units (for multi-family), rates per unit, units used, and cost. *Note: Commercial, Government, Irrigation, & Institution customers will see one line item for usage and are charged a uniform rate.*

On the back of your water bill, an additional summary of water usage includes a 12-month graph comparing your water usage to the previous two years. A table compares the current usage in gallons to the number of days in the previous year's billing period.

C MESSAGES: Look out for important messages regarding your utility services, upcoming City events, special programs, and City news.

D ACCOUNT SUMMARY: A brief look at your prior billing amount, payments, any past due balances, adjustments, and your TOTAL AMOUNT DUE.

E ACCOUNT DETAIL: A breakdown of your current charges for the current billing service period.

Meter Service Charge is the meter charge for all customer classes based on the customer's meter size. If an account has more than one meter, all will be listed here.

Water Usage is the total cost of Section B at the water rate structure designated for that customer class.

Sewer – Residential or Commercial is the total cost of sewer service at the sewer structure designated for that customer class.

ARC-UUTAX = *Arcadia Users Utility Tax*, a voter approved tax on water and sewer services for all customer classes.

F PAYMENT COUPON: This portion should be returned with your payment made payable to the City of Arcadia and/or your desired credit card information completed on the reverse side. A Sure Pay Customer will receive a message not to send payment as they have signed up to have their bill automatically paid through the Sure Pay Program.



**CITY OF ARCADIA
UTILITY STATEMENT**
240 W. Huntington Drive
P.O. Box 60021
Arcadia, CA 91066-6021
www.ArcadiaCA.gov

TO: ARCADIA WATER CUSTOMER
123 ANY ST
ARCADIA CA 91006-1501

A UTILITY ACCOUNT INFORMATION

Bill Date: 11/29/21
Account Number: 0031000000-99
Customer Name: ARCADIA WATER CUSTOMER
Service Address: 123 ANY ST
Service Period: 09/02/21 - 11/01/21

IMPORTANT NOTICE
Please submit your payment within 15 days of bill receipt. Charges for current billing period shall become delinquent if payment is not received. If you have a past due amount listed on this statement, your account is subject to shut off with no notice. Account balance and penalties must be paid before service is reestablished. (AMC 7532.1)

B USAGE SUMMARY

	Rate	Units Used/CC	Cost
SF Tier 1 00-22	1.910	22.000	42.02
SF Tier 2 22-60	2.380	38.000	90.44
SF Tier 3 60-92	2.460	5.000	12.30

D ACCOUNT SUMMARY

Prior Billing	227.50
Payments - Thank You!	227.50
Past Due Balance	0.00
Current Charges	213.26
Adjustments or Refunds	0.00
TOTAL AMOUNT DUE	\$213.26

C MESSAGES

No convenience fee to pay online. Visit www.arcadiaca.gov/payment

Questions? Contact Customer Service at (626) 254-2700 or wb@ArcadiaCA.gov.

E ACCOUNT DETAIL

Meter Service Charge Size 1.0in	38.34
Water Usage (Summer) Charge	144.76
Sewer Service - Meter #9010272	17.35
ARC-UUTAX	12.81
Total Current Charges	\$213.26



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Make Checks Payable to:
City of Arcadia

Online Payment:
www.arcadiaca.gov/payment

One-Time Credit Card Payment
See Reverse Side

DETACH & RETURN THIS PORTION WITH YOUR PAYMENT

F BILL DATE: 11/29/21
ACCOUNT NUMBER: 0031000000-99
CUSTOMER NAME: ARCADIA WATER CUSTOMER
SERVICE ADDRESS: 123 ANY ST
AMOUNT DUE: \$213.26

AMOUNT PAID:	
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PLEASE WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK.
DO NOT STAPLE STUB TO CHECK.

0031130000200021326

For additional information contact (626) 254-2700 | ArcadiaCA.gov/utilitybilling